chicago botanic garden

Membership Digital Card

Select **"Member Login"** from menu in the top right corner

For New Users

1) Click on **"Create Account"**, located **under** the green button labeled **"Sign In"**

2) In the **"Member ID"** box, enter the **15-digit number** printed on your **new** member card

3) Enter the **Last Name** associated with your account and click **"Lookup Membership"**

4) Use the **email address** of the **primary member** and follow the **onscreen prompts** to create your online account.

For Existing Online Accounts

1) Enter your **Username** and **Password**

   • If you haven't selected a username, this is the **email address** of the **primary member**

2) You will be automatically redirected to your **Member Portal**, click on **"Display Card"** to view your **Digital Membership Card**

3) **Apple Users** can also click **"Download Apple Wallet"** and then **"Add"** to their Apple Wallet

   *There is no **Android Wallet** option at this time*

4) Show your digital card for **Admission** at the Visitor Center, and seasonally at **Butterflies & Blooms, Trams, and Model Railroad Garden**

Resetting Your Membership Account Password

Select **"Member Login"** from menu in the top right corner

1) Below the green **"Sign In"** button, click on **"Forgot Password"**

2) Enter your **Username** and the **Email Address** of the **primary member** and click **"Recover Password"**

   If you haven't selected a username, enter your email address as your username

3) You'll receive an email with the subject: **"Reset Your Web Store Password"**

4) On this email click on **"Reset Password"**

5) Enter your **username** *See note above* and create a **new password** using the **Password Requirements** outlined below **"Change Password"** button

6) Reenter your **New Password** in **Confirm Password** field box then click **"Change Password"**

7) Click **"Continue to Login page"** button

8) Login using your **Username** and **New Password**, follow the steps on other side